



# COVID-19 Update for the 2020 Golf Season – Updated June 8, 2020

In this ever-changing environment, Western Golf Management and the City of Regina want to provide you an update on how we are operating at this time. First and foremost, the safety of our Pass Holders, Guests, and Staff is our highest priority. We have implemented, and will be strictly enforcing, additional measures and precautions, as mandated by provincial regulation.

## PRIOR TO ARRIVING AT THE GOLF COURSE:

- If you are **sick or feeling sick**, do not come to the golf course. Any player experiencing any symptoms of COVID-19 will not be allowed to play and will be asked to leave the property in accordance to provincial regulation. All golfers in the group should complete the provincial screening test for COVID-19. The test can be accessed <a href="here">here</a>.
- Advance tee time reservations are required; no walk-on play will be permitted until further
  notice. Tee times may be booked online at <a href="https://www.westerngolfmanagement.com">www.westerngolfmanagement.com</a> or over the
  phone.
- Tee times have been spaced **12 minutes** apart in accordance to provincial regulations.
- Bookings of 2, 3 and 4 golfers will be allowed. Single players will be able to book into groups if there is space with a previously booked twosome or threesome online.

#### **UPON ARRIVAL AT THE GOLF COURSE:**

- Late arrival for tee times may result in not being allowed to play.
- Physical distancing of 2M/6FT is required at all times while on the property. This includes all staff interactions as well.
- The **Pro Shop** is open for business. Only **four** customers are permitted in the Pro Shop at a time. Please follow instructions and markers on the floor. The preferred method of payment is by credit or debit.
- The washrooms inside the clubhouse are open with enhanced cleaning and sanitization procedures.
- The **Restaurant and bar** are open at 50% capacity. Only 6 patrons are allowed to sit at each table.
- The **beverage cart** is in service. Please check with the Food and Beverage Staff to see if it is out.
- The driving range and practice greens are open. Physical distancing of 2M/6FT must be maintained at all times.
- Walking is encouraged. Pull carts and rental clubs will be available and will be disinfected between each use.
- All **golf carts** are thoroughly disinfected before they are set up in the staging area. Cart sharing restrictions have been removed. It is the customer's choice to share carts.

- Please ensure the group in front of you has left the tee box before making your way there, all groups must wait until their assigned tee time before teeing off **no exceptions!**
- Scorecards and pencils will be made available upon request.

#### ON THE GOLF COURSE:

- Physical distancing of **2M/6FT** is required at all times while on the property.
- Only touch your own personal items and golf equipment.
- The flag must remain in the cup at all times. Please no touching of the flagstick.
- All high touch points have been removed from the golf course. **Rakes and ball washers** have been removed. Please play preferred lies in the bunker.
- The washrooms on the course are open with enhanced cleaning and sanitization procedures.
- We ask that you forgo the traditional after round handshake, and invite you to create your own physical distanced solution.

### AFTER COMPLETING YOUR ROUND:

- All power and pull cart rental equipment must be returned immediately to the appropriate return area. Please remove any refuse and deposit into garbage can in the return area.
- Please join us in the lounge or on the patio for a meal or post round beverage. The **Restaurant** and bar are open at 50% capacity. Only 6 patrons are allowed to sit at each table.

These are our rules and regulations to start the season and they will be amended as we progress thru the 2020 season as directed by the Provincial Government. They are being strictly enforced for your safety and that of our staff, their families and the general public at large.

We thank you for your patience and understanding during this extraordinary time. Our staff is working diligently to provide the best possible experience for our customers in an unprecedented situation. We look forward to seeing you very soon.

Sincerely,

Western Golf Management / City of Regina